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perth re-use organisation
furniture is only half the story

Social Referrals

We understand that whilst our prices are kept as low as possible, they will still be difficult for some people to manage and so a discount can be offered. We will not give items away for nothing. There are two reasons for this: Firstly, we cannot afford to do this – as stated at the beginning of this policy, The Salvation Army does not seek any external funding so projects of this nature are required to meet all running costs from their own resources. Secondly, we believe that charging even the smallest amount for items gives a client a feeling of worth. They can say that they have paid for an item and, as studies have shown, they will look after the items better because they actually own them. The Salvation Army exists to help people long term so this is about more than just giving furniture.

A social client may be an applicant for furniture who is

- homeless or formerly homeless and in receipt of support from a homeless agency.
- in receipt of social benefits that may include, but will not be restricted to, the following:
 - Income Support
 - Job Seekers Allowance
 - Disabled Living Allowance
- on a very low or restrictive income with large family commitments.

Clients must be referred by their Homeless Support Worker/Social Worker or equivalent (C.A.B. can also assist with referrals). This referral is via our standard form on which basic details are required to give us an idea of the client's status. This form is available from our website. Ideally the social worker should accompany the client to the project, but this is not essential. As long as we have the referral, the procedure can still go ahead. No appointment is necessary – just come anytime from Monday to Friday between 9am and 4pm. We do require the clients to come and choose the items or for a representative to do so on their behalf. We will not just pick out items we think are suitable and send them to the clients whether they like them or not. This is another part of our wish to bring a feeling of ownership and long term help to all clients.

Referrals will be offered a 50% discount on general furniture items. This contribution is payable whether items are delivered or collected. No additional delivery charges will be made.

Additionally, we realise when people are starting to work, the transition from benefits is difficult. So, if the client is working under 16 hours, they will receive a 30% discount. Clients working 16-29 hours will receive a 20% discount. Anything over and above that and the clients are charged the marked prices.

This policy is put in place to safeguard both our future, and the wellbeing of the general public. It is a flexible policy and staff will be more than happy to discuss it further with you.

"A man too poor to present an offering selects wood that will not rot"
(Isaiah 40:20 *The Bible*)

The Salvation Army is a Christian Church and a registered charity
(No 214779 and 215174 [Scotland SC009359 and SC037691])
With heart to God and hand to man

